

We value the comfort and health of the tenants and visitors that count on our buildings to be protected from the potential risk of infectious pathogens. My Cleaning Service is dedicated to the communication and implementation of the **MY CLEANING PROMISE PROGRAM** to provide a unified guideline for cleaning and disinfection across all the spaces in which we clean. The plan is our initiative to ensure a safer environment within three categories: **HEALTHY**, **CLEAN** and **PROTECTED**.



HEALTHY

- Our program includes the use of color-coded microfiber mops and cloths that ensure no cross-contamination to surfaces.
- The equipment we use is eco-efficient, to extent run time and decrease operation times.
- Using up-to-date technology, vacuums have multiple layers of filters, and collect more harmful particles, keeping them from being reintroduced into the environment.
- Our bathroom cleaner and scale remover is GREENGUARD Certified, Green Seal™ Certified, and Environmental Choice approved.
- Our disinfectant is EPA-Certified and breaks down to simple oxygen and water and is safe in case of skin contact.

CLEAN

- The tools and equipment used in conjunction with the correct procedures determines the efficacy of the cleaning itself.
- All hard surfaces are first cleaned to remove soil and improve effectiveness of the disinfection.
- Our sanitizing and disinfecting products are EPA-certified.
- We emphasize targeting high-touch surfaces such as elevator buttons, railings, door handles, switch plates, restrooms, etc.
- We will follow the cleaning and disinfecting recommendations provided by the CDC and OSHA.
- Our fast-acting disinfectant has a 5-minute contact time to kill bacteria and viruses on the surface.

PROTECTED

- Fogger machines can be used to apply disinfectant to more surface area at a faster rate than hand application.
- Employees use contactless-clock-in procedures.
- Employees are trained and informed of current industry standards and guidelines.
- Signage will be provided for cleaners to increase hygienic practices.
- Employees will use Personal Protective Equipment (PPE) including face masks and gloves.

This program was created with *you* in mind.

Our professional cleaning and disinfection services, structured within the **MY CLEANING PROMISE PROGRAM**, are guided by scientific and industry standards for the safety of the occupants of the spaces we clean. You can customize to request a day porter, night cleaner, daily or one-time service. Within just a few minutes after disinfection contact time, your cleaned space is ready to be reopened.

Trust MCS as your local, professional cleaner.

